

TROUBLESHOOTING

DEVICE	ITEM	PROBLEM	POSSIBLE CAUSE	ACTION	COMMENTS
HAND DRYER	ALL HAND DRYERS	NOT WORKING	POWER SUPPLY	CHECK: - IF POWER CORD IS PLUGGED - POWER OF THE INSTALLATION - CURRENT SUPPLY	
HAND DRYER	ALL HAND DRYERS	NOT WORKING	MOTOR BRUSHES	CHECK: - CONDITION OF THE BRUSHES - REPLACE IF NECESSARY	STANDARD MODEL IS BRUSHLESS
HAND DRYER	ALL HAND DRYERS	DISPENSES COLD AIR	RESISTOR DAMAGED	REPLACE RESISTOR	VIDEO ON WEBSITE
PUSH-BUTTON HAIR DRYER	AA15* AA91* AA93*	WORKING TIME: SHORT/LONG	REGULATING SCREW NOT PROPERLY ADJUSTED	ADJUST REGULATING SCREW	VIDEO ON WEBSITE
PUSH-BUTTON HAIR DRYER	AA15* AA91* AA93*	TIMER NOT WORKING	TIMER IS DAMAGED	REPLACE TIMER	VIDEO ON WEBSITE
AUTOMATIC HAND DRYER	AA14* AA16* AA92* AA94* AA18* AA19*	- STARTS ON ITS OWN - HAVE TO PUT HANDS TOO CLOSE	- DIRTY WINDOW - POTENTIOMETER NOT PROPERLY ADJUSTED	- CLEAN WINDOW - ADJUST POTENTIOMETER	VIDEO ON WEBSITE
AUTOMATIC HAND DRYER	AA14* AA16* AA92* AA94* AA18* AA19*	NOT WORKING	DAMAGED CIRCUIT	CHECK: - CONDITION OF THE CIRCUIT - REPLACE IF NECESSARY	
AVE HAND DRYER	AA18* AA19*	AIRFLOW TOO LOW	DIRTY/BLOCKED FILTER	- CLEAN FILTER - REPLACE FILTER IF NECESSARY	VIDEO ON WEBSITE
JET SMART HAND DRYER	AA24*	TRIANGULAR LIGHT INDICATOR	DEPOSIT FULL	EMPTY DEPOSIT	VIDEO ON WEBSITE
JET TIFÓN HAND DRYER	AA25*	WARNING No. 2	EVAPORATION SYSTEM DAMAGED	CONTACT OFFICIAL TECHNICAL SUPPORT	VIDEO ON WEBSITE
JET HAND DRYER	AA24* AA25*	WARNING No. 1 AIRFLOW TOO LOW	DIRTY/BLOCKED HEPA FILTER	REPLACE FILTER	VIDEO ON WEBSITE
HAIR DRYER	AB60* AB65* AB66*	- IT OVERHEATS - IT STOPS	DIRTY/BLOCKED FILTER	- REMOVE GRILL - CLEAN FILTER	VIDEO ON WEBSITE
REFILLABLE SOAP DISPENSERS	ALL REFILLABLE SOAP DISPENSERS	IT LEAKS	- DIRTY VALVE - CANNOT BE CLOSED PROPERLY	REPLACE VALVE	
AUTOMATIC SOAP DISPENSER	AC91*	FLASHING RED LIGHT	EMPTY BATTERIES	REPLACE BATTERIES	
AUTOMATIC SOAP DISPENSER	AC91*	NOT WORKING	MECHANISM DAMAGED DUE TO BLOCKED VALVE	CHANGE MECHANISM	
AUTOMATIC HAND TOWEL DISPENSER	AG17* AG18* AG19*	BLUE LED LIGHT DOES NOT TURN ON	PREVIOUS CYCLE NOT FINISHED	RESET DEVICE	
AUTOMATIC HAND TOWEL DISPENSER	AG17* AG18* AG19*	- NOT WORKING - DISPENSES TOO SLOWLY	EMPTY BATTERIES	REPLACE BATTERIES	
AUTOMATIC HAND TOWEL DISPENSER	AG17* AG18* AG19*	- STARTS ON ITS OWN - DOES NOT START	DIRTY WINDOW SENSOR	CLEAN WINDOW	
AUTOCUT PAPER TOWEL DISPENSER	AG56* AG57* AG58* AG59*	DOES NOT CUT PAPER	PAPER NOT SUITABLE FOR STANDARD MODEL AG5***00	INCORPORATE SPRINGS TO CHANGE TO MODEL AG5***MO	
INSECT KILL GRID	AJ60*	DOES NOT START	BAD CONTACT OF TUBES	ADJUST TUBES	